Defects Management Work Flow

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Project Manager  ──►  Assign Users & Roles
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Site / PIC	QA / QC / Client	PM	QS

Site / PIC
- Submit Defect
- Contractor Respond
- PIC Reply
- Accept, Reject or Backcharge
- If Backcahrge
- Fill Up Amount
- If Reject
- Contractor Respond Again
- If Accept
- Defect Closed

QA / QC / Client
- Submit Defect
- PM Assign PIC
- PIC Manage Derfect
- Get Notification When Defect Closed

PM
- Submit Defect
- Assign PIC
- Accept, Reject, Backcharge & MCAR
- Activate MCAR
- PIC to Submit MCAR
- Contractor Respond to MCAR
- PIC Verify MCAR
- Print MCAR form

QS
- View All Approved Back Charge
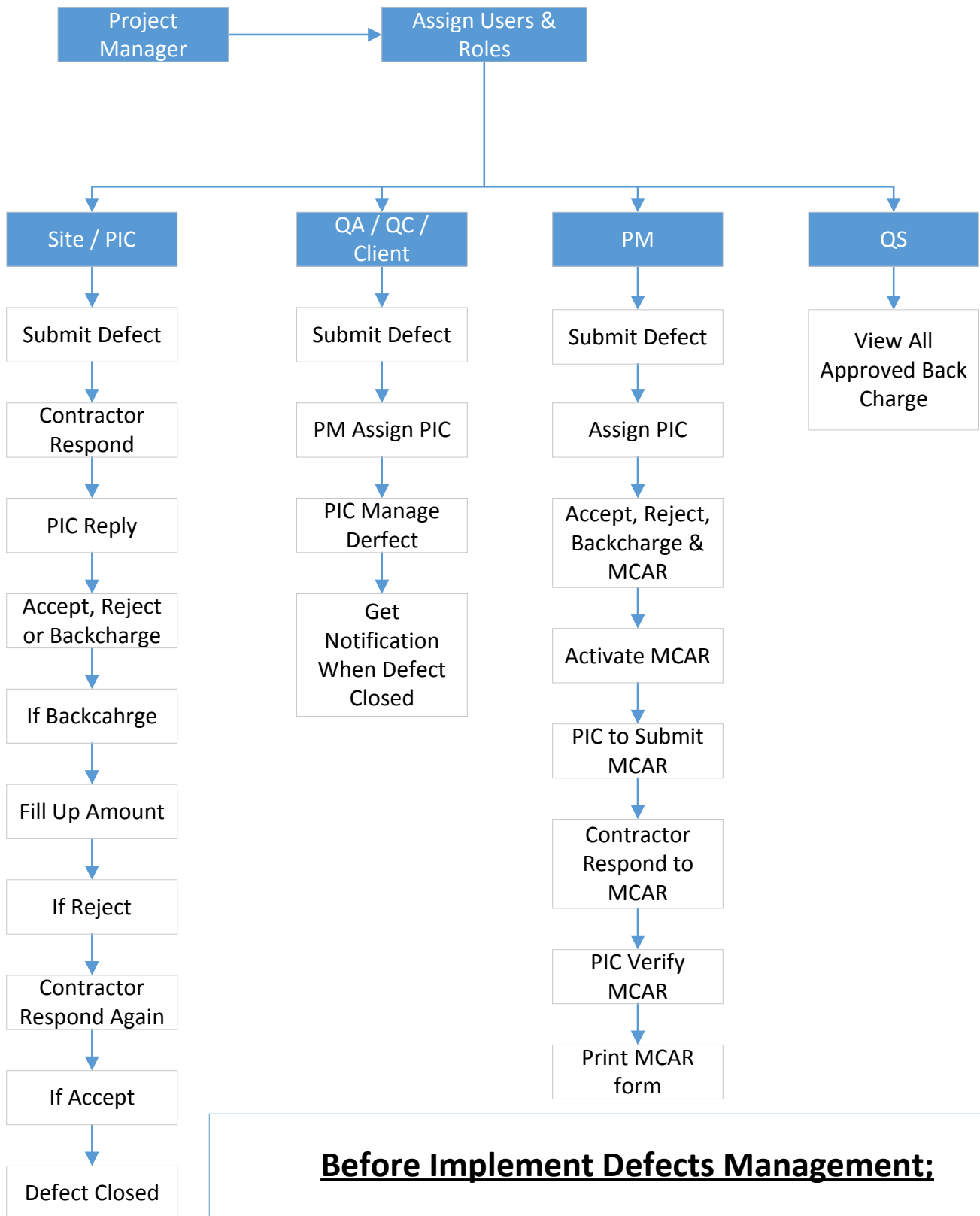
Before Implement Defects Management;

1. Set up trades at Pro

2. Create defects category & defect list

3. Map defects category to trades

4. Make sure already have awarded contractor or sub contractors

5. Make sure had assigned Project Manager in the project