

BuildSpace System Support

If you need any assistance or guidance, please reach us at: -

- 1. BuildSpace Support Team (support@pck.com.my): +603- 4162 3698 (Call / WhatsApp)
- 2. To submit your inquiry, kindly click at HERE.
- 3. For Remote Access Support, kindly download <u>TEAMVIEWER</u> on your desktop.
- 4. Book your private meeting/training slots at <u>HERE</u>.

Type of User Roles in BuildSpace System

User	User Role
Business Unit Admin	BUA
Business Unit	BU
Group Contract Department Admin	GCDA
Group Contract Department	GCD
Super Admin	SA
System Coordinator	SC
Normal Consultant	NC
Group Access to Tender Document /Consultant or Party Prepare Tender	GA

First Time Login & Important User Guide

Role	Task	PDF	Video
ALL	BuildSpace User Account Activation	PDF	Video
ALL	Reset Password		VILLEO
BUA/GCDA	Manager / Import user from another BU group	<u>PDF</u>	<u>Video</u>
BUA/GCDA	Assign user to view BQ in BuildSpace Pro	PDF	<u>Video</u>
BUA	Create Subsidiary or Township name		<u>Video</u>
ALL	Assign Project Users by Each Role's Admin User		<u>Video</u>
ALL	Shortcut Access to BuildSpace Pro		<u>Video</u>

Master Template Preparation

User Type Master Template		Work Flow	User Guide
Super Admin	Work Category		
Super Admin	Procurement Method	Work Flow	PDF
Super Admin	Internal User Registration	ernal User Registration	
System Coordinator	Verify Company (Vendors)		
System Coordinator	Tender Document		
System Coordinator	Form of Tender	Work Flow	PDF
System Coordinator	Technical Evaluation Form		
System Coordinator	Letter of Award		
System Coordinator	Predefined All Trades		
demonstration of the second			

*Please complete the master templates before proceeding to general task



Project Collaboration Work Processes – View Work Flow

Role	Task	Task Definition	PDF	Video		
	Communication & Document Management					
ALL	Compose Message	Communicate among project team members	PDF	<u>Video</u>		
ALL	Upload & Share Documents	Upload & share documents among project team members	<u>PDF</u>	<u>Video</u>		
ALL	Request for Information	Issue request for information form	PDF	<u>Video</u>		
ALL		Respond to request for information form	PDF			

E-Tendering Work Processes – View Work Flow Download Full User Guide (PDF)

Role	Task	Task Definition	PDF	Video
BUA	Create Main Package	Create a main package/project in system.	PDF	<u>Video</u>
BUA	Assign Company	Assign GA user and other consultant parties.	PDF	<u>Video</u>
BUA	Project User Assignment	Assign BU user as view/verifier of the project	PDF	<u>Video</u>
BUA	Create Sub Package (for NSC	Create sub-package (without BQ) in system.	PDF	<u>Video</u>
RΠΔ	Package)	Create sub-package (extracting BQ from main	PDF	<u>Video</u>
DUA		package to be formed as sub-contractor BQ).		
GA	BQ Preparation	Create Bill and import from Excel	PDF	Video
GA		Import multiple columns BQ from Excel		<u>Video</u>
		Prepare BQ in BuildSpace		<u>Video</u>
		Explanation of Bill & Item types in BuildSpace	PDF	<u>Video</u>
		Measurement in BuildSpace		<u>Video</u>
		Insert note, GFA		<u>Video</u>
		Activate Qty 2 for alternative design measurement		Video
		Pre-Tender Estimate		Video
		Project Analyzer		<u>Video</u>
		Tender Option	PDF	<u>Video</u>
GA	Upload Tender Document	Upload tender document as attachments	<u>PDF</u>	<u>Video</u>
GA	Edit Form of Tender	Edit Form of Tender	<u>PDF</u>	<u>Video</u>
BU	Recommendation of Tenderer	Prepare Recommendation of Tenderer Form	PDF	Video
	Form			
GCD/BU	List of Tenderer Form	Finalize on tender information and tenderer list.	PDF	<u>Video</u>
GA	Calling Tender Form	Prepare Calling Tender Form	PDF	-
GA	_	Send out tender invitation	PDF	
GA	_	Prepare Acknowledgement of Letter	<u>PDF</u>	VIDEO
GA	_	Setup Lender Interview / Clarification Meeting	<u>PDF</u>	
GA		Call Tender (to Notify Tenderer)	PDF	
GA	Tender Addendum	Upload addendum drawings	PDF	<u>Video</u>
GA		Issue BQ addendum	<u>PDF</u>	<u>Video</u>



Role	Task	Task Definition	PDF	Video
GA	Tender Extension	Extend tender closing date	PDF	Video
ALL	Forum	Start a new topic in Forum module	<u>PDF</u>	<u>Video</u>
ALL		Reply message in Forum module	<u>PDF</u>	<u>Video</u>
ALL		Set a forum topic from private to public	<u>PDF</u>	<u>Video</u>
GCD/BU	Send Email to Tenderer	Set tender announcement to tenderer through email	. <u>PDF</u>	<u>Video</u>
	Check Log for Tender	Check whether tenderers downloaded tender	<u>PDF</u>	<u>Video</u>
GA	Document	documents from system (During Calling Tender		
		Stage)		
-	1	Tender Evaluation (Technical)	1	
GCD/BU	Technical Evaluation	Assign verifier for tender opening	PDF	<u>Video</u>
Assigned		Respond to tender opening approval request	DDE	Video
Party			PDF	VIGEO
Assigned		View technical report with scoring matrix	PDF	Video
Party				VIGEO
Assigned		Rationalize tenderer's technical scoring based on	PDF	Video
Party		submitted technical attachment.		VIGCO
BU		Submit Technical Assessment Form for approval	PDF	<u>Video</u>
Assigned		Respond to approval request for Technical	PDF	Video
Party		Assessment Form		VIGEO
	·	Tender Evaluation (Commercial)		
GCD/BU	Commercial Evaluation	Assign verifier for tender opening	<u>PDF</u>	<u>Video</u>
Assigned		Respond to tender opening approval request	<u>PDF</u>	<u>Video</u>
Party				
GA/		Insert Tender Validity Period	<u>PDF</u>	<u>Video</u>
GCD/BU				
GA/		Insert Record to check on whether tenderers	<u>PDF</u>	<u>Video</u>
GCD/BU		submitted their earnest money.		
GA/		Print Tender Opening Form	<u>PDF</u>	<u>Video</u>
GCD/BU	-			
GA/		View Tender Comparison Rates with multiple		<u>Video</u>
GCD/BU	-	submission & Compare to Historical Rates		
GA/		Print Tender Price Comparison Report	<u>PDF</u>	<u>Video</u>
GCD/BU				
	Trada Drach 1. 1	I ender Re-Submission	005	
GCD/BU		Activate Lender Kesubmission		
GCD/BU	LIST OF LENGERER			
GA/ GCD/BU		amendment)		video
	Calling for Tender	Call Tender Resubmission (Notify Tenderers)	PDF	Video
GA			<u> </u>	
Back to Ten	der Evaluation (Commercial)			
		Tender Award		
GCD/BU	Award recommendation report	Prepare award recommendation report	PDF	Video



Role	Task	Task Definition	PDF	Video
		Respond to approval request for Award	PDF	<u>Video</u>
GCD/BO		Recommendation Report		
BUA	Letter of Award (View Work	User assignment for Letter of Award module	PDF	<u>Video</u>
	<u>Flow</u>)	Prepare/edit Letter of Award	PDF	<u>Video</u>
Assigned		Comment on drafted Letter of Award	PDF	<u>Video</u>
Party		Amend Letter of Award based on comments	PDF	<u>Video</u>
		Submit Letter of Award for approval	PDF	<u>Video</u>
		Respond to approval request for Letter of Award	PDF	Video
	Rate of Rationalization	Prepare Rates of Rationalization for awarded	PDF	<u>Video</u>
GA/GCD/DU		contractor		

Post Contract Work Processes – View Work Flow Download Full User Guide (PDF)

Role	Task	Task Definition	PDF	Video
		Publish to Post Contract		•
BUA	Contract Management	Assign verifier for approval	<u>PDF</u>	<u>Video</u> Video
GA/GCD/BU	Publish to Post Contract	Select awarded contractor	PDF	<u>Video</u>
GA/GCD/BU		Publish BQ to post contract for approval	PDF	<u>Video</u>
Assigned		Respond to approval request for Publish to Post	PDF	Video
Party		Contract.		
		Account Code Setting (Optional)		
SA	Account Code Setting	View Projects at Account Code Setting		<u>Video</u>
GCD/BU		Create Account Code		<u>Video</u>
GCD/BU		Prepare Account Code Setting & Submit for Approval	<u>PDF</u>	<u>Video</u>
GCD/BU		Respond to approval request for Account Code Setting	<u>PDF</u>	<u>Video</u>
Interim Claim Recommendation				
GA	Progress Claim	Activate claim certificate	PDF	Video
GA	eClaim Submission	View Claim Submission from Contractor		<u>Video</u>
GA	BQ Progress Claim	Update Preliminary Progress Claim	PDF	
GA		Update BQ progress claim	<u>PDF</u>	<u>Video</u>
BUA	Request for Variation (View	Assign user role for Request for Variation module	<u>PDF</u>	<u>Video</u>
	Work Flow)	How to add contingency sum	<u>PDF</u>	<u>Video</u>
		Issue new RFV form	<u>PDF</u>	<u>Video</u>
Assigned		How to insert cost estimation for the RFV	PDF	<u>Video</u>
Party		Verify on RFV cost estimation	PDF	<u>Video</u>
		Submit RFV for approval	PDF	<u>Video</u>
		Respond to approval request for RFV	PDF	<u>Video</u>
		Insert AI number when RFV approved	PDF	<u>Video</u>
		Prepare RFV progress claim	PDF	<u>Video</u>
GA	Variation Order Preparation	Prepare Variation Order	<u>PDF</u>	<u>Video</u>



Role	Task	Task Definition	PDF	Video
GA	Update VO Claim	Update Variation Order progress claim	<u>PDF</u>	<u>Video</u>
GA/GCD/BU	Update Miscellaneous item	Update Miscellaneous Item (Advance Payment, Material on Site, Purchase on Behalf, etc)	<u>PDF</u>	<u>Video</u>
GA/GCD/BU	Claim Certificate (Submit for approval)	Apportion claim amount based on work categories (Only apply to the project that submitted <i>for Account</i> <i>Code Setting only</i>)	<u>PDF</u>	<u>Video</u>
GA/GCD/BU		Submit Claim Certificate for approval	PDF	<u>Video</u>
Assigned Party		Respond to approval request for claim certificate	<u>PDF</u>	<u>Video</u>

Import Existing Ongoing Projects (Skipping E-Tendering Work Process) – View Work Flow

Role	Task	Task Definition	PDF	Video
BUA	Publish project to post cont	ract stage (without E-Tendering work process)	<u>PDF</u>	<u>Video</u>

Project Cost Data module – View Full User Guide (PDF)

Role	Task	Task Definition	PDF	Video
SA	Master Cost Data	User Assignment to Create Master Cost Data		<u>Video</u>
		Create a Master Template		<u>Video</u>
Assigned		Create Project Particulars & Project Info		<u>Video</u>
Party		Create Project Costing Items		<u>Video</u>
		Assign Project Particular at Costing Item Level		<u>Video</u>
SA	Setup Project Cost Data	User Assignment to Cost Data module		<u>Video</u>
		Create project cost data	PDF	<u>Video</u>
		User assignment for project cost data	PDF	<u>Video</u>
		Input general cost data information.	PDF	<u>Video</u>
Assigned		Input date for Budget, Awarded Sum & Adjusted Sum	<u>PDF</u>	
Party		Upload attachment in project cost data module	<u>PDF</u>	<u>Video</u>
		Update Provisional Sum	<u>PDF</u>	<u>Video</u>
		Update Prime Cost Sum	<u>PDF</u>	<u>Video</u>
		Update Prime Cost Rate	<u>PDF</u>	<u>Video</u>
		Update Cost Data Breakdown Item (Standard Cost Data	PDF	Video
		Item)		VILLED
		Tag Variation Order Item	PDF	<u>Video</u>
		Input Remark	PDF	Video

Other Tutorials

ltem	Task	Task Definition	PDF	Video
1	Set Up Cost Library	View Work Flow	PDF	<u>Video</u>
		Resources Library		<u>Video</u>
		Schedule of Rates		<u>Video</u>
2	Site Location Management	View Work Flow	PDF	<u>Video</u>



ltem	Task	Task Definition	PDF	Video
		Overview the features		
3	Project Scheduling	View Work Flow	PDF	<u>Video</u>
		Key in activities		<u>Video</u>
		Tag to BQ Item		<u>Video</u>
		Define dependency		<u>Video</u>
		Print out cash flow projection		<u>Video</u>
		Estimate Completion Date Based on Progress		<u>Video</u>
4	Defects Management	View Work Flow	PDF	
		Setup User Permission by Project Manager	<u>PDF</u>	
5	Finance Module	View Work Flow	PDF	<u>Video</u>
		Account Code Setting & Export Claim for Accounting		
6	Filter Sub Package	Create sub package by using resource's rate only	PDF	<u>Video</u>
7	Cost Analysis Report	Report based on Schedule of Rates		Video
8	Report Module	Print out Reports	PDF	

QA & QC Module - Work Flow

ltem	Task	Task Definition	PDF	Video
1	Define Location	Define the site location		<u>Video</u>
2	User Assignment	Access to set up master template & project template		<u>Video</u>
3	Set Up Master Template	Set up master template for all project types		<u>Video</u>
4	Set Up Project Inspection List	Setup inspection list for particular project		<u>Video</u>
5	Project User Assignment	Create group & assigned inspection list into group		<u>Video</u>
		Create role and assign users		<u>Video</u>
6	Request for Inspection	Raise up an inspection request		<u>Video</u>
7	Submit inspection form	Inspectors to submit inspection form		<u>Video</u>
8	Submit inspected form	Submit inspected form for approval		<u>Video</u>
9	Verifier	To verify or approve inspected form		<u>Video</u>
10	View Previous Inspection	To view previous rejected inspection revisions		<u>Video</u>